MEALS ON WHEELS ASSOCIATION OF TASMANIA INC.

ABN: 38 422 135 443

ANNUAL REPORT



2023 - 2024

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Acknowledgements

About Us

For almost 70 years, Meals on Wheels has played a crucial role nationally in supporting the health and wellbeing of thousands of Tasmanians. We couldn't do this without the support our volunteers, members and the Board who generously donate their time.

Board Members

President

Katie Kelly

Vice President

Shoshana Wall

Treasurer

Jonathan Carswell

Secretary

Ramesh Marcandan

Board Member

Rachel Jansen (exited)

Life Members

Mrs Marion Pinkard

Mrs Claire Kearney

Mrs Beverley Jordan

Mrs Judy Boon

Mrs Kath Carnes

Mrs. Kaye Ling

Mrs Jenny Stones

Mrs Margaret Long

Mrs Jackie Cole

Passed Life Members

Mr Roy Preece

Mrs May Cook

Mrs Angela Stride

Mrs Edna Scott

Professional Services

Auditors

Bentleys Tasmania Audit Pty Ltd Registered Audit Company

Branch

Coordinators

Ailsa Hodgetts

Ali Nichols-Howe

Alison Priestlev

Bev Baker

Christine Arnold

Debbie Farmilo

Debra Cadwallender

Derryn Wilson (exited)

Dhreen Sheppard-Keam

Diane French

Gail Fitzallen

Gwen Priestly

Hannah McKay

Heather Hill

Ineke Knibble (exited)

Jenna Hogarth

Jodi Gough

Karina Rose

Kaylene Lee

Kellie Strachan

Lauren Dwyer

Maggie Marsden (exited)

Maree Caroll

Margie Sadler (exited)

Marlene Gates

Michael Kerans

Michael McKenna (exited)

Miriam Deacon (resigned)

Pat Hardcastle

Susan Cosgrove

Tania Turale (exited)

Tina Moate

Patron

Her Excellency the Honourable Barbara Baker AC

Branch Support

Angela Berry (exited)

Alison Holzinger

Gail Stevens

Call Stevens

Joanne Evans

Karon Smith Katrina Gath

Leonie Smith

Leesa Long (exited)

Lynne Holland

Lynette Zielinski (exited)

Marianne Van Gellekom (exited)

Mathew Lonergan

Michele McKenna (exited)

Michelle Triffit

Mitchell Dutton

Nikki Hill

Paul Voss

Peter Aplin

Roderick Thornton

Sue Stingle (exited)

Staff Members

General Manager

Kristy Blazely

Client Delivery

Raphaela Moore-Amaral (exited)

Bronte Rowe

Naomi Skelly (exited)

Corporate Services

Janine Fikerle

Penny Sears (exited)

Nancy Hoskinson

Client Services

Louise Ims

Chelsie Roesch

Ava Strachan-Taylor

Joanne Ring

Jenny Oakes



MEALS ON WHEELS TASMANIA | ANNUAL REPORT 2023 - 2024

Who We Are



Mission Statement — Our Purpose

Meals on Wheels is more than just a meal. Our mission is to support well-nourished and independent communities through the delivery of a nutritious meal, social connection, and a wellbeing checks through the dedication of our volunteer team and staff.

Vision Statement – Our Passion

Meals on Wheels upholds the principle that every individual in need of a meal, who otherwise could not reasonably access or prepare their own due to health constraints, will receive one at a cost aligned with their financial means.

"To continue to provide our service to all who need our help guided by the value of courage in making bold decisions about our organisation's future."



Our Core Business — Our DNA

Collaborating with reliable and trusted partners, we continuously enhance and strengthen our services, ensuring that Meals on Wheels remains synonymous with compassionate and dependable meal delivery to those in need.

Core Values - Our Principles

Empathy & Professionalism: We engage empathetically and professionally with our clients, their partners, carers, families, as well as our staff and volunteers.

Honesty & Integrity: We are committed to acting with honesty and integrity in all our actions, communications, and operations.

Accountability & Transparency: We uphold and promote accountability and transparency at the individual, team, and organisational levels.

Dignity & Respect: We are dedicated to upholding and protecting each person's rights and responsibilities, ensuring everyone is treated with dignity and respect.

Strategic Pillars



Strategic Pillar 1 Governance & sustainability

Review governance structure
Board development
Strategic investment
Competitor analysis
Pricing strategy



02

Strategic Pillar 2 Our people

Fit for future organisational structure
Workforce planning
Enhanced workplace culture
Strengthen & support volunteers



03

Strategic Pillar 3 Our clients & partners

Client satisfaction
Supplier & stakeholder relationship
building
Marketing & fundraising strategy



PRESIDENT'S REPORT

I am delighted to present the Annual Report for Meals on Wheels Tasmania (MOWTAS) for the 2023-2024 financial year.

Last year, the board initiated an organisational review to deeply analyse our operations, identifying strengths and areas needing improvement. Prioritising these enhancements has laid a strong foundation for our strategic priorities over the next three years.

I am excited to announce the launch of our Strategic Plan 2025-2028 at this AGM. A heartfelt thank you to the board and staff for your invaluable contributions to this critical strategy.



"MOWTAS thrives because of our incredible staff and volunteers."

While we are funded by the Commonwealth Home Support Programme to deliver 123,563.00 meals annually, our demand is 155,170.00. I'm pleased to report that we successfully realigned our budget, reducing our deficit from \$471,735.00 in 2022-2023 to \$64,310.00 in 2024-2025, all while adhering to our "leave no one behind" policy.

MOWTAS is a member of the Meals on Wheels Australia Company and we continue to collaborate with the Federal Government on the in-home Age Care Reform, advocating for appropriate funding levels to ensure the viability of the MOW network across Australia.

I would like to express my gratitude to each board member for their dedication and expertise in governing MOWTAS. Special thanks to Rachel Jensen, who stepped away from the board during this reporting period; her contributions were invaluable, and we appreciate her commitment. MOWTAS thrives because of our incredible staff and volunteers.

To our staff, thank you for your unwavering passion and commitment. And to our volunteers, you embody the essence of "More than a Meal." Without you, our service would not be possible. Thank you for everything you do.

Katie Kelly President



The past year has been another active and productive period for Meals on Wheels Tasmania (MOWTAS), highlighted by the successful implementation of recommendations from last year's independent audit.

Notably, we have made significant progress with the centralisation of client intake, exit processes, and financial activities. This has enabled our Branches to focus more on volunteer and client management, thereby improving overall service delivery. Additionally, the integration of client management and accounting software has streamlined our operations, significantly reducing manual data entry and freeing up valuable time for our finance team.



"I look forward to another year of growth and strengthening our organisation."

In November, MOWTAS successfully passed the Aged Care Quality and Safety Commission (ACQSC) audit, meeting all criteria under the Aged Care Standards. Providers of in-home services, such as MOWTAS, are required to deliver care in accordance with these standards. The ACQSC's audit process ensures that providers are delivering safe and high-quality care, reviewing services and assessing providers' performance against these benchmarks. The assessment team praised MOWTAS for its professionalism, positive client feedback, and high standards in assessment, care planning, and incident management. They also noted the Board's strong governance oversight, which was seen as an active and essential element of the organisation's success.

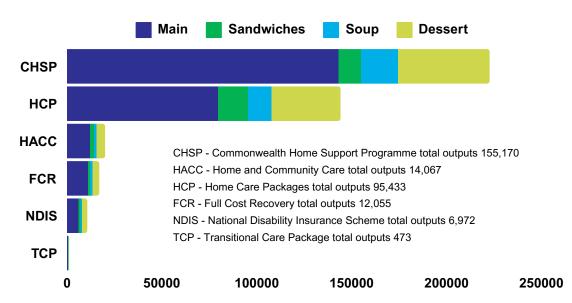
This year, we welcomed a dedicated Human Resources (HR) position, a role previously managed by multiple members of the leadership team. This new position allows for a sharper focus on HR policies and procedures, including up-to-date employment contracts, position descriptions, performance reviews, and staff learning and development opportunities. Furthermore, the introduction of an automated payroll and rostering system has enhanced our operational efficiency.

We are also pleased to report that we secured an additional \$250,000 in funding through the Commonwealth Home Support Programme (CHSP), equivalent to 20,000 additional meals. This funding has become a recurring part of our grant support and has helped reduce the financial gap MOWTAS has faced for several years.

In 2023–2024, we were funded for 123,563 outputs through the CHSP and delivered 155,170 meals—a shortfall of 31,607 meals, resulting in a funding gap of nearly \$415,000.

Meal output by funding packages

For the year ending June 2024, the total meal outputs from the Commonwealth Home Support Programme (CHSP), which are recorded as mains and sandwiches, amounted to 155,170. This decrease from the previous year's total of 180,000 can be attributed to the growing number of clients transitioning from CHSP to Home Care Packages.



We also received a grant of \$44,250 from the Liberal Government, which will be used over the next two financial years to support volunteer training and skill development. Thanks to this generous funding, we will be offering a range of training opportunities to our volunteers, including Defensive Driver Training to enhance road safety, Mental Health First Aid Training to equip volunteers with the skills to support clients experiencing mental health challenges, and First Aid Training to provide essential life-saving skills.

In addition, we secured two volunteer funding grants: \$4,604.00 from Gavin Pearce MP for Braddon and \$5,000.00 from Brian Mitchell MP for Lyons. Contributions to the MOWTAS Hardship Fund amounted to \$12,678.60, raised through memberships, volunteer delivery contribution donations, and generous donations from clients. We also acknowledge the ongoing support from the CHSP and Home and Community Care (HACC) funding.

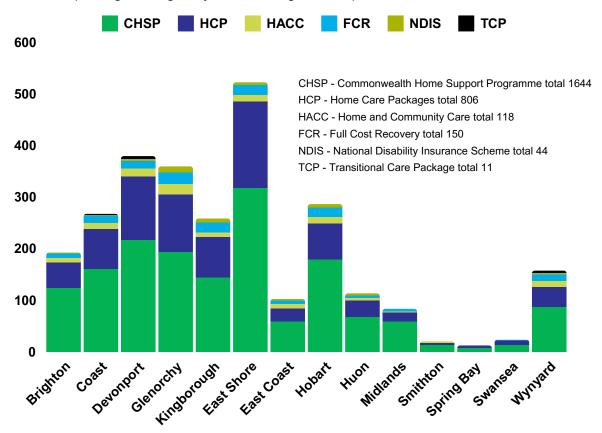
Our corporate sponsorships continue to be vital to our success. We thank Ricoh Business Centre Hobart, Urban Energy Electrical Contractors, Seafood and Maritime Training, Titane Windows & Doors, J V Drysdale Engineering Pty Ltd, Headlam Howlett Excavations, and Mobility 4 All for their generous support.



A total of 2,603 clients accessed our services this year, an impressive increase of nearly 11% compared to last year's 2,348 clients. Meal deliveries also saw growth, with 284,170 meals delivered, up by almost 7.5% from the previous year's 264,429 meals.

Client funding packages

The following figures indicate that a total of 2,773 clients were served by each package for the financial year ending in 2024. Out of these, 170 clients migrated to a different package during the year, resulting in a unique client count of 2,603.



Following a review of our vehicle fleet, we identified an excess of vehicles that were incurring substantial costs related to insurance, registration, and servicing. In response, we disposed of eight surplus vehicles, adding \$158,019.50 to our funds and reducing ongoing expenses Unfortunately, this decision led to the departure of several valued team members.

This year, we bid farewell to Angela Berry, Miriam Deacon, Ann Hinkley, Ineke Knibbe, Leesa Long, Maggie Marsden, Michael McKenna, Michael McKenna, Raphaela Moore-Amaral, Shirley Remington, Margie Sadler, Penny Sears, Naomi Skelly, Sue Stingle, Tania Turale, Marianne Van Gellekom, and Lynne Zielinski. We sincerely thank them for their contributions and wish them well in their future endeavours.

At the same time, we warmly welcome new team members, including Debra Cadwallender, Jo Evans, Nancy Hoskinson, Michael Kerans, Tina Moate, Karina Rose, Kellie Strachan, Ava Strachan-Taylor, and Rod Thornton, all of whom have already made valuable contributions.

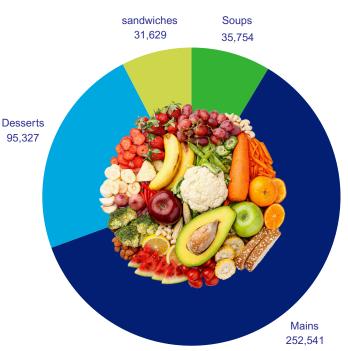
We are deeply grateful to our volunteer workforce, including our Board, whose dedication keeps our organisation thriving. Each year, volunteers donate approximately 21,000 hours of their time, equating to roughly \$780,000 in value. This year, we welcomed 183 new volunteers, while 149 departed. We now have a total of 738 volunteers who not only deliver meals but also assist with administrative tasks and cleaning.

To support our growing volunteer base, we are developing a comprehensive strategy aimed at attracting and retaining these vital contributors. I extend my sincere appreciation to the Board for being an integral part of our dynamic volunteer team and for their unwavering support and exemplary governance throughout the year. Your diverse professional backgrounds have significantly enhanced our organisation's success, and I truly appreciate the passion, knowledge, and insight you bring, along with the considerable time and resources you dedicate.

In May, we began drafting our strategic plan for 2024–2027, and we're excited about the initiatives in development and the future direction of our organisation.

While the deferment of the Support at Home Program until July 2027 presents some challenges, our strategic plan will account for this, ensuring we remain adaptable and responsive. Our financial report highlights that although CHSP meal numbers have declined, the increase in Home Care Package (HCP) meals is helping to further close the financial gap as we continue to explore new opportunities for growth.

Meals on Wheels Tasmania remains steadfast in its commitment to delivering high-quality services and supporting vulnerable Tasmanians. I look forward to another year of growth and strengthening our organisation.

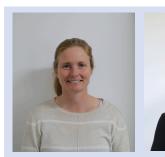




CLIENT SERVICES OFFICERS' REPORT

2023 - 2024 has been an exceptionally busy year for the Client Service team. On average, we processed 94 new clients, 106 exited clients, and conducted 70 reviews each month statewide.

In September the Client Services Officer (CSO) team welcomed Ava as a new full-time staff member. Ava has seamlessly adapted to Meals on Wheels processes and government funding requirements, quickly becoming an invaluable member of the team. Ava has also helped the southern team catch up on their annual reviews, and we expect similar results for the north in 2024-2025 as a sixth team member joins the team.

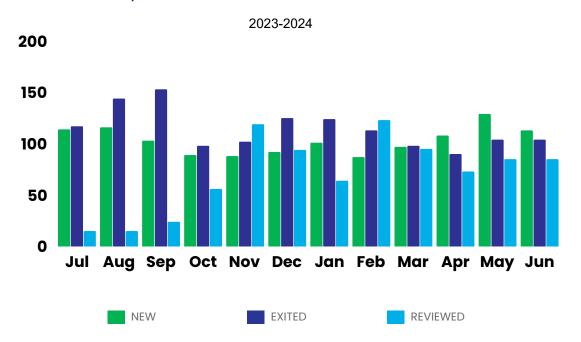




Louise Ims Senior Southern CSO

Joanne Ring Senior Northern CSO

New, exited and reviewed clients





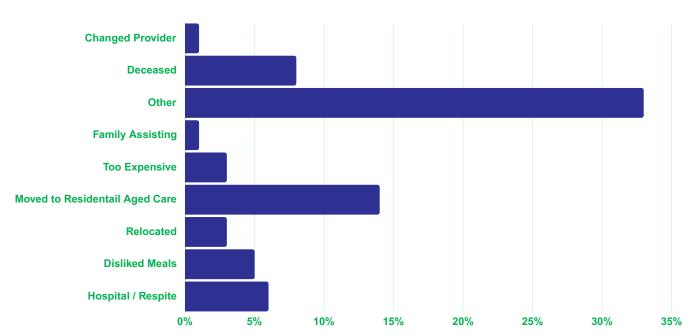
CLIENT SERVICES OFFICERS' REPORT

2024 has been a year of growth in the CSO office. In September 2023, the restructuring of Meals on Wheels Tasmania brought significant changes. The transition to CSOs managing all client intake, ensuring compliance with funding and maintaining consistent record management, has been relatively smooth.

Home Care Package (HCP) numbers have increased as the Federal Government prepares for the Support at Home Program, which is expected to launch soon. The program, set to begin on July 1, 2025, will bring profound changes to aged care and could also affect our procedures and practices. The government's plan is to integrate the Commonwealth Home Support Program into the Support at Home Program by July 1, 2027.

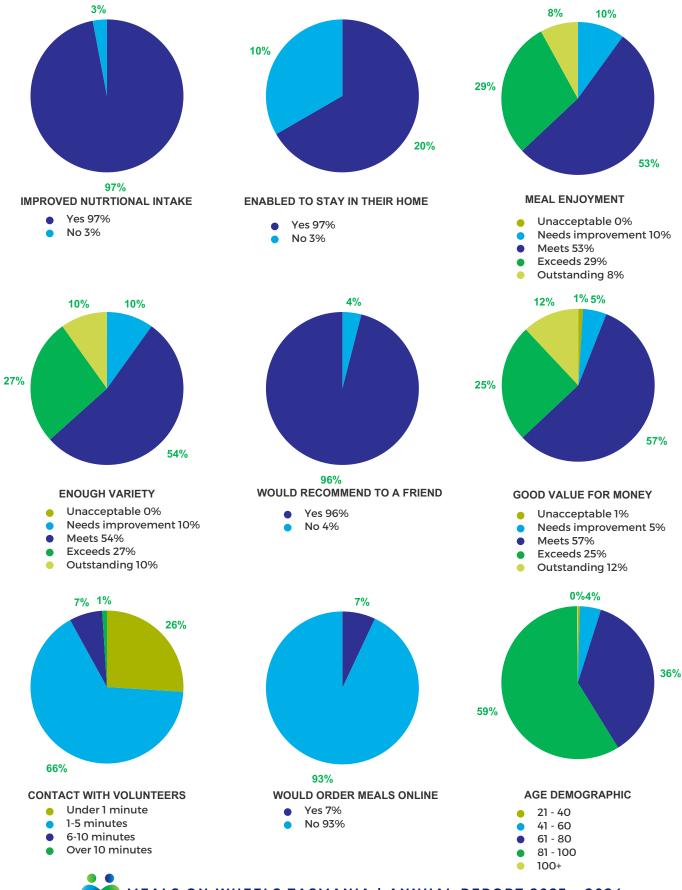
The CSO teams, both north and south, greatly appreciate the effort made by all Branch Coordinators as they adjusted to changes in their roles and responsibilities over the past year. We extend our gratitude to all Meals on Wheels state staff and our fabulous volunteers for their ongoing commitment and support.







CLIENT SURVEY



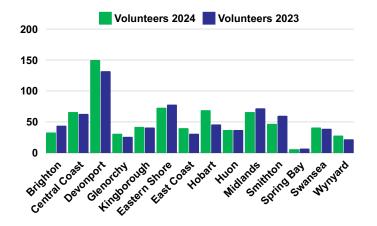


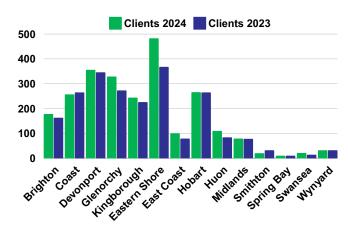
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VOLUNTEER REPORT

This year has been full of transitions and milestones, made possible by the dedication of our volunteers.

For the year ending June 2024, client numbers steadily increased across several branches, while volunteer numbers fluctuated in different locations but remained stable overall, rising from 698 last year to 728 this year. The Eastern Shore Branch saw the largest increase in clients, rising from 368 last year to 483 this year, with the number of delivery drivers remaining nearly the same (78 last year, 73 this year). In contrast, the Devonport Branch gained 10 new clients and achieved a milestone in volunteer growth, expanding from 132 to 150.





Devonport Branch Coordinators took on the administrative tasks for Port Sorell and Sheffield/Railton, including meal orders and volunteer onboarding. Special thanks to Geoff Hicks, Dianne Kelly, Bev Rouse, Daryl Winders, and Anita Allan for their support. This year also saw Angel Fernandez, our youngest volunteer at just 17, join the team and become an inspiration to all.

Brighton adjusted its delivery runs due to fewer paid drivers, and farewelled Ange, Leesa, Sue, and Lyn. At the Central Coast Branch, Kellie became Branch Coordinator in July 2023, working with Tania Turale until she left in December. In January 2024, Karina joined as the second coordinator, and in March, the team bid farewell to Maggie, who retired after 30 years of service.

At the Eastern Shore Branch, we welcomed Susan Cosgrove as the new Branch Coordinator, bringing valuable experience from the Hobart and Glenorchy branches. After 18 years, Michael Stern retired to spend more time with his family. We also welcomed Rod Thornton a Van Drivers.



VOLUNTEER REPORT

In the East Coast Branch, Michael Kerans joined Heather Hill to share the Branch Coordinator role. In Hobart and Glenorchy, drivers like Paul Voss, Michelle Triffett, and Susan Cosgrove, with relief drivers Peter Aplin and Jo Evans, ensured smooth operations. Susan continues as Hobart's relief coordinator, and Glenorchy's main driver, Katrina Gath, received support from Michelle when needed.

In Huon, Derryn Wilson transitioned from her role as Volunteer Coordinator at Cygnet to focus on driving, while Jack Baldwin took on the Volunteer Coordinator role.

Kingborough now serves clients from Snug to Bonnet Hill, with courier pickups arranged for Bruny Island.

The Northern Midlands Branch expanded into new areas, including Dunorlan, Elizabeth Town, Mole Creek, and Meander. The Smithton Branch is fortunate to have over 40 volunteers ready to step in when needed, reflecting a strong community spirit.

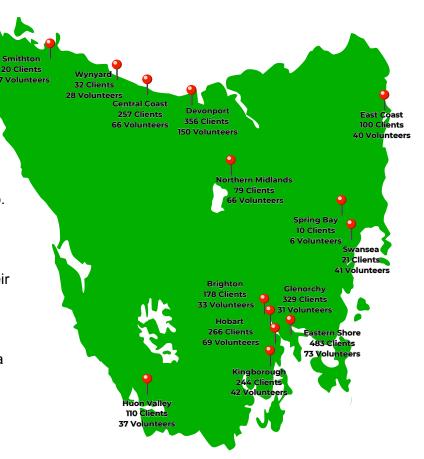
At Spring Bay, Kaylene Lee continues to manage 11 clients and 7 volunteers, balancing her responsibilities as Volunteer Coordinator and roster manager. In Swansea, we extend our thanks to Pat Hardcastle for another year of dedicated service as Volunteer Roster Coordinator.

At the Wynyard Branch, we said goodbye to Margie Sadler, who retired to pursue her passion for the arts and singing, and welcomed Debra Cadwallender as our new Coordinator in August.

On National Meals on Wheels Day in August, we celebrated our volunteers by gifting them aprons featuring our logo.

Word of mouth continues to attract new clients, with many families expressing gratitude for how our volunteers help their loved ones stay in their homes longer.

We are incredibly thankful for our volunteers, who consistently go the extra mile to ensure meals are delivered on time. They often step in on additional days when needed and offer invaluable support to new volunteers.





TREASURER'S REPORT

The financial year was one of consolidation and implementation of the cost saving and income generating strategies we as a board identified in the prior year. As a result, we have maintained a healthy cash balance of \$1,733,720.

We focused on returning to our pre-COVID model of increasing volunteer numbers, which enabled us to reduce our paid driver expenses. This initiative significantly reduced our costs and improved profitability.

The organisation recorded a loss of \$64,310. However, if we add back non-cash amortisation and depreciation expenses, we show a profit of \$124,346. This is a great result, especially considering that during the financial year, we incurred a one-off expense to back-pay employees identified as being underpaid in previous years.

While the current economic environment will continue to present challenges in terms of funding and rising costs, 2024 has been a year in which the organisation has built a strong platform, enabling us to continue providing critical services to our clients.

Our finance team has worked diligently throughout the year to implement the board's strategies and apply for any additional grants that became available. Without their dedication to the organisation, we would not have seen such a positive turnaround in the finances of Meals on Wheels Tasmania.

Kind Regards,

Jonathan Carswell CA Director



BOARD MEMBERS

Your Board submit the financial report of the Association for the financial year ended 30 June 2024.

1. General information

Board members The names of Board members at the date of this report are:

Katie Kelly (President)

Katie holds a bachelor of Bachelor of Arts in sports Administration and a Post Graduate Certificate in Frontline Management. Katie has worked in the sporting industry in both government and not for profit at the international, national, state and community club level for over 20 years. As a consequence of working in this area, Katie has a comprehensive understanding of the health benefits of sport and physical activities to individuals and communities. Katie is currently working as a Senior Policy Analyst in the State Government, a role which requires, analysis and advice on policy issues relating to Tasmanian population groups. Katie is acutely aware of the importance on people being able to remain in their homes, be as independent and physically active as possible and be connected to their community, and believes that Meals on Wheels is a key enabler in helping this to occur. Katie first become involved in Meals on Wheels at a young age when she helped to deliver rosters and meals to clients in Railton and particularly enjoyed school holiday Fridays when the Goliath Cement Works would dish out the hot chips!

Shoshana Wall (Vice President)

Shoshana Wall GAICD has worked as a NED in the not for profit sector for the past four years. more than 20 years experience working in senior positions in ASX 200, government and utilities, specialising in the delivery of infrastructure and customer service in complex multi stakeholder environments, particularly in start up organisations. Over her career she has counselled CEOs and senior leaders of organisations such as the NSW Treasury, NSW Department of Customer Service, NSW Department of Premier and Cabinet, PEXA, the Property Council of Australia and John Holland Group. She is also a graduate of the Australian Institute of Company Directors. She made her home in Tasmania in late 2022 and is also a Vice President of the National Automobile Museum of Tasmania. She was an NED and Vice President of a large Sydney out of home youth care organisation, the Burdekin Association, and served on the Audit and Risk Committee of Service NSW.



BOARD MEMBERS

Rachel Jansen (Resigned)

Rachel commenced operating her own consultancy Jansen Consulting Services trading as Finding Facts and Solutions in early 2023. Her organisation provides independent investigation services across a variety of industries as well as HR and compliance supports to businesses. Rachel has worked in private enterprise, government services and the for purpose area over the past 20 plus years. She has held roles in operational and business administration, quality, compliance and risk management, and is an experienced human resource practitioner. Rachel joins the Board to give back to the Tasmanian Community and support the impending change program and policy shift for Meals on Wheels in the aged care sector. Rachel temporarily stepped down from the Board in March 2023 before resigning in September 2023.

Jonathan Carswell (Treasurer)

Jonathan has worked in public accounting for over 20 years dealing with small business, individuals and self-managed super funds. He is a member of the Institute of Charted Accountants Australia and New Zealand, a registered tax agent and holds a public practice certificate. After working in a number of large and boutique accounting practices he opened his own accounting firm and employs five (5) accountants and administrators. Jonathan has seen the critical support Meals on Wheels provides to the community and was keen to help in the organisations success.

Ramesh Marcandan

Ramesh is a People and Culture and Workforce Planning professional with experience working across Government, private, public and not for profit sectors. He has experience in a wide range of HR functions, with a particular interest in areas such as organisational development and employee relations. He is currently working as a Senior Workplace Relations Consultant with the Department for Education, Children and Young People and a serving board member with Meals on Wheels. Ramesh has also provided support in the development of key frameworks for the organisation including policies, strategies and workforce planning.

2. Principal activities

The principal activities of Association during the financial year were:

To deliver meals to people of all ages, who through sickness, age or disability cannot reasonably obtain a meal for themselves and who wish to remain with dignity and independence in their own homes. Recipients can receive a meal on a long or short term basis and delivery is available 5 days per week.

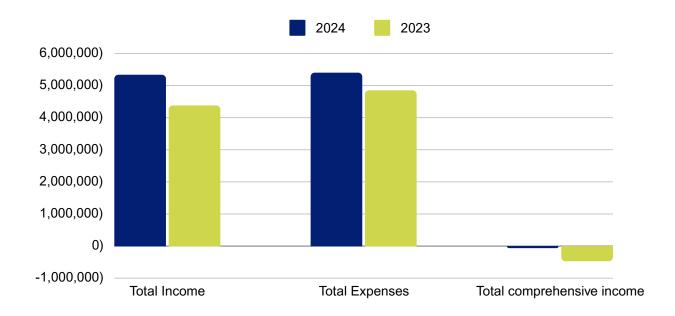
Significant changes

No significant change in the nature of these activities occurred during the year.



Total Income and Expenditure

Statement of Comprehensive Income



Statement of Comprehensive Income

For the Year Ended 30 June 2024

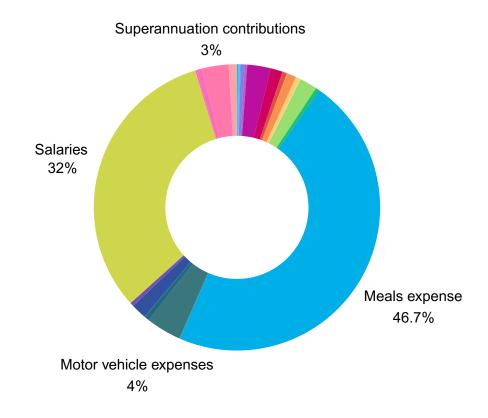
INCOME	2024	2023
OPERATING GRANTS	1,865,309	1,466,752
INTEREST INCOME	50,940	2,542
MEALS INCOME	3,328,159	2,877,580
OTHER INCOME	92,039	32,217
TOTAL INCOME	5,336,447	4,379,091

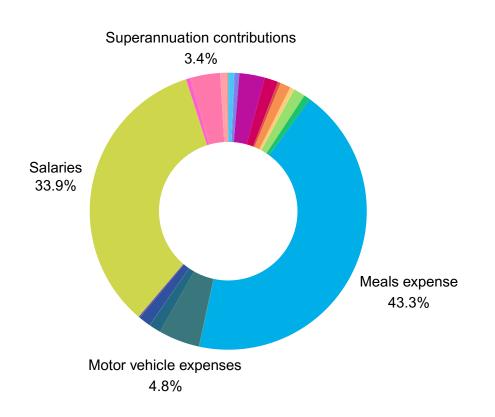
Statement of Comprehensive Income - Less Expenses

For the Year Ended 30 June 2024

EXPENSES	2024	2023
ACCOUNTING AND AUDIT FEES	6000	5,838
ADVERTISING	14896	25,760
BAD DEBTS	93	4,850
CLEANING EXPENSES	25,150	26,087
COST OF MERCHANDISE	-	-
DEPRECIATION	99,681	144,310
AMORTISATION	88,975	76,287
DONATIONS	15,954	16,349
EQUIPMENT < \$300	8,357	58,823
UTILITIES	20,335	22,563
HONORARIA	2,040	2,900
INSURANCE	65,235	66,418
IT EXPENSES	52,306	34,388
LEASE INTEREST	2,952	3,965
MEALS EXPENSE	2,487,208	2,099,967
MEETING EXPENSE	2,288	2,946
MOTOR VEHICLE EXPENSES	257,811	232,552
PROFESSIONAL FEES	31,750	65,877
PERMITS, LICENSES AND FEES	1,939	1,662
POSTAGE, PRINTING AND STATIONERY	63,366	68,979
REPAIRS AND MAINTENANCE	4,767	8,624
SALARIES	1,875,736	1,642,765
SUBSCRIPTIONS	10,599	7,727
SUNDRY EXPENSES	26,915	20,863
SUPERANNUATION CONTRIBUTIONS	200,289	164,760
TELEPHONE	33,342	33,378
TRAVEL AND ACCOMMODATION	2,773	12,188
TOTAL EXPENSES	5,400,757	4,850,826
NET SURPLUS/(DEFICIT) FOR THE YEAR	(64,310)	(471,735)
OTHER COMPREHENSIVE INCOME	-	-
TOTAL COMPREHENSIVE INCOME	(64,310)	(471,735)







Expenses 2023
Statement of Comprehensive Income



Statement of Financial Position

As at 30 June 2024

CURRENT ASSETS	NOTE	2024	2023
CASH AND CASH EQUIVALENTS	3	1,733,720	1,749,946
TRADE AND OTHER RECEIVABLES		407,176	325,454
PREPAYMENTS		121,953	105,741
INVESTMENTS		-	-
TOTAL CURRENT ASSETS		2,262,849	2,181,141

NON-CURRENT ASSETS	NOTE	2024	2023
PLANT AND EQUIPMENT	4	288,459	432,899
RIGHT-OF-USE ASSET	5A	98,208	67,313
PREPAYMENTS		121,953	105,741
INVESTMENTS		-	-
TOTAL NON-CURRENT ASSETS		386,667	500,212
TOTAL ASSETS		2,649,516	2,681,353

CURRENT LIABILITIES	NOTE	2024	2023
TRADE AND OTHER PAYABLES	6	362,082	361,038
EMPLOYEE BENEFITS	7	193,509	187,296
LEASE LIABILITY	1 N	70,146	33,716
TOTAL CURRENT LIABILITIES		625,737	582,050

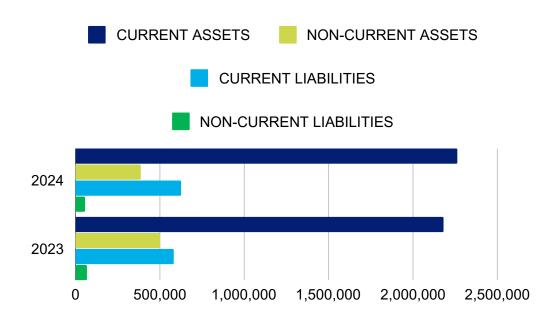
NON-CURRENT LIABILITIES	NOTE	2024	2023
LEASE LIABILITY	1(N)	30,407	33,598
EMPLOYEE BENEFITS	5 A	25,805	33,828
TOTAL NON-CURRENT LIABILITIES		56,212	67,426
TOTAL LIABILITIES		681,949	649,476
NET ASSETS		1,967,567	2,031,877



Statement of Financial Position

As at 30 June 2024

EQUITY	2023	2024	
ACCUMULATED SURPLUSES	2,031,877	1,967,567	
RESTRICTED RESERVE	-	-	
TOTAL EQUITY	2,031,877	1,967,567	



Statement of Cash Flows

For the Year Ended 30 June 2024

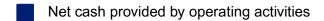
CASH FLOWS FROM OPERATING ACTIVITIES	NOTE	2024	2023
RECEIPTS FROM CUSTOMERS		3,246,436	2,692,645
RECEIPTS FROM GOVERNMENT		1,865,309	1,466,752
INTEREST RECEIVED		50,940	2,542
OTHER RECEIPTS		10,925	17,741
PAYMENT TO SUPPLIERS & EMPLOYEES		(5,261,359)	(4,595,817)
DEPRECIATION		-	(416,137)
NET CASH PROVIDED BY OPERATING ACTIVITIES			
NET CASH PROVIDED BY OPERATING ACTIVITIES	11	(87,749)	(416,137)



MEALS ON WHEELS TASMANIA | ANNUAL REPORT 2023 - 2024

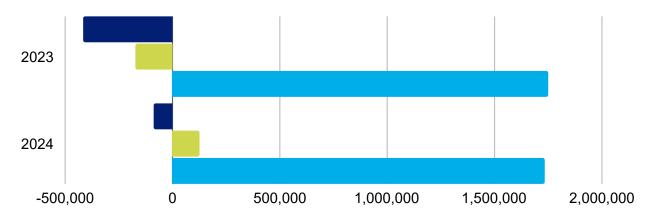
CASH FLOWS FROM INVESTING ACTIVITIES	2024	2023
PROCEEDS FROM SALE OF PROPERTY PLANT AND EQUIPMENT	170,160	32,382
PURCHASE OF PROPERTY PLANT AND EQUIPMENT	(44,287)	(205,208)
PURCHASE OF INVESTMENTS	-	-
NET CASH USED BY INVESTING ACTIVITIES	125,873	(172,826)

CASH FLOWS FROM FINANCING ACTIVITIES	2024	2023
REPAYMENTS OF LEASE LIABILITY	(51,398)	(40,044)
LEASE INTEREST	(2,952)	(3,965)
NET CASH USED BY FINANCING ACTIVITIES	(54,350)	(44,009)
NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS HELD	(16,226)	(632,972)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	1,749,946	2,382,918
CASH AND CASH EQUIVALENTS AT END OF FINANCIAL YEAR	1,733,720	1,749,946



Net cash used by investing activities





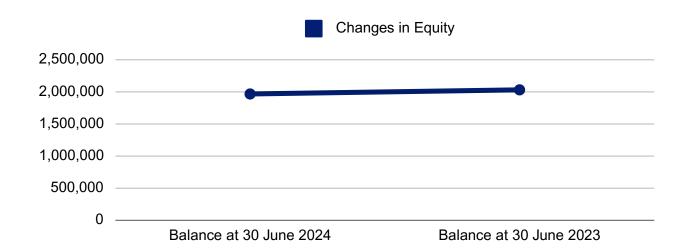


Statement of Changes in Equity

For the Year Ended 30 June 2024

2024	ACCUMULATED SURPLUSES	RESTRICTED RESERVE	TOTAL
BALANCE AT 1 JULY 2023	2,031,877	-	2,031,877
NET SURPLUS/(DEFICIT) FOR THE YEAR	(64,310)	-	(64,310)
TRANSFER TO INCOME	-	-	-
BALANCE AT 30 JUNE 2024	1,967,567	-	1,967,567

2023	ACCUMULATED SURPLUSES	RESTRICTED RESERVE	TOTAL
BALANCE AT 1 JULY 2022	2,503,612	-	2,503,612
NET SURPLUS/(DEFICIT) FOR THE YEAR	(471,735)	-	(471,735)
TRANSFER TO INCOME		-	
BALANCE AT 30 JUNE 2023	2,031,877	-	2,031,877





NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

01

Summary of Significant Accounting Policies

The financial report is for the Meals on Wheels Association of Tasmania Inc. as an individual entity .Meals on Wheels Association of Tasmania Inc. is incorporated in Tasmania.

(a) Basis of preparation

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Australian Charities and Notfor-profits Commission Act 2012 (Cth). The Board has determined that the Association is not a reporting entity. The Association is a not for profit entity for financial reporting purposes.

The financial statements have been prepared in accordance with the minimum requirements of the Australian Charities and Not-for-profits Commission Act 2012 (Cth) and therefore comply with the following Australian Accounting Standards as issued by the Australian Accounting Standards Board

- AASB 101 Presentation of Financial Statements;
- AASB 107 Statement of Cash Flows:
- AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors;
- · AASB 1048 Interpretation of Standards; and
- · AASB 1054 Australian Additional Disclosures.

No other Accounting Standards have been intentionally applied in the compilation of this financial report. These special purpose financial statements comply with all the recognition and measurement requirements in Australian Accounting Standards.

The financial report, except for the cash flow information, have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values or, except where specifically stated, current valuations of non-current assets. The amounts presented within the financial statements have been rounded to the nearest dollar.



NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

01

Summary of Significant Accounting Policies

(b) Comparative figures

Comparative figures have been adjusted to conform to changes in presentation for the current financial year where required.

(c) Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments.

(d) Trade and Other Receivables

The Association considers accounts receivable to be fully collectible, accordingly no allowance for expected credit losses is required.

(e) Property, plant and equipment

Property, plant and equipment are carried at cost. All assets are depreciated over their useful lives to the Association.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class

Motor Vehicles

Furniture and office equipment

Depreciation rate
10 - 20 %
10 - 20 %

(f) Financial instruments

Financial instruments are recognised initially on the date that the Association becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).



Summary of Significant Accounting Policies

Financial assets

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

Classification

On initial recognition, the Association classifies its financial assets into the following categories, those measured at:

·amortised cost

- fair value through profit or loss FVTPL
- fair value through other comprehensive income equity instrument (FVOCI equity)
- fair value through other comprehensive income debt investments (FVOCI debt)

Financial assets are not reclassified subsequent to their initial recognition unless the Association changes its business model for managing financial assets.

Amortised Cost

Assets measured at amortised cost are financial assets where:

- the business model is to hold assets to collect contractual cash flows; and
- the contractual terms give rise on specified dates to cash flows are solely payments of principal and interest on the principal amount outstanding.

The Association's financial assets measured at amortised cost comprise trade and other receivables, cash and cash equivalents and investments in the statement of financial position.

Subsequent to initial recognition, these assets are carried at amortised cost using the effective interest rate method less provision for impairment.

Interest income, foreign exchange gains or losses and impairment are recognised in profit or loss. Gain or loss on derecognition is recognised in profit or loss.



Summary of Significant Accounting Policies

Fair Value through Other Comprehensive Income

There are no financial assets classified as fair value through other comprehensive income.

Financial Assets through Profit or Loss

There are no financial assets classified as fair value through profit and loss.

Impairment of Financial Assets

Impairment of financial assets is recognised on an expected credit loss (ECL)basis for the following assets:

- financial assets measured at amortised cost
- debt investments measured at FVOCI

When determining whether the credit risk of a financial assets has increased significant since initial recognition and when estimating ECL, the Association considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis based on the Association's historical experience and informed credit assessment and including forward looking information.

The Association uses the presumption that an asset which is more than 30days past due has seen a significant increase in credit risk.

Financial assets

The Association uses the presumption that a financial asset is in default when:

- the other party is unlikely to pay its credit obligations to the Association in full, without recourse to the Association to actions such as realising security (if any is held); or
- the financial assets is more than 90 days past due.

Credit losses are measured as the present value of the difference between the cash flows due to the Association in accordance with the contract and the cash flows expected to be received. This is applied using a probability weighted approach.



Summary of Significant Accounting Policies

Trade Receivables

Impairment of trade receivables have been determined using the simplified approach in AASB 9 which uses an estimation of lifetime expected credit losses. The Association has determined the probability of non-payment of the receivable and multiplied this by the amount of the expected loss arising from default.

The amount of the impairment is recorded in a separate allowance account with the loss being recognised in finance expense. Once the receivable is determined to be uncollectable then the gross carrying amount is written off against the associated allowance.

Where the Association renegotiates the terms of trade receivables due from certain customers, the new expected cash flows are discounted at the original effective interest rate and any resulting difference to the carrying value is recognised in profit or loss.

Other Financial Assets Measured at Amortised Cost

Impairment of other financial assets measured at amortised cost are determined using the expected credit loss model in AASB 9. On initial recognition of the asset, an estimate of the expected credit losses for the next 12 months is recognised. Where the asset has experienced significant increase in credit risk then the lifetime losses are estimated and recognised.

Financial liabilities

The Association measures all financial liabilities initially at fair value less transaction costs, subsequently financial liabilities are measured at amortised cost using the effective interest rate method.

The financial liabilities of the Association comprise trade payables, bank and other loans and lease liabilities.

(g) Trade and other payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Association during the reporting period which remain unpaid.



Summary of Significant Accounting Policies

(h) Leases

The Association as a lessee

At the lease commencement, the Association recognises a right-of-use asset and associated lease liability for the lease term. The lease term includes extension periods where the Association believes it is reasonably certain that the option will be exercised. Finance leases are recognised at an amount equal to the present value of the minimum lease payments determined at the inception of the lease or initial recognition in the case of first application of AASB 16 Leases.

The right-of-use asset is measured using the cost model where cost on initial recognition comprises of the lease liability, initial direct costs, prepaid lease payments, estimated cost of removal and restoration less any lease incentives received. The right-of-use asset is depreciated over the lease term on a straight line basis and assessed for impairment in accordance with the impairment of assets accounting policy.

The lease liability is initially measured at the present value of the remaining lease payments at the commencement of the lease.

(i) Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting year. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

Contribution made by the Association to an employee superannuation fund are charged as expenses when incurred.

(j) Revenue and other income

Revenue is measured at the fair value of the consideration received or receivable net of the amount of goods and services tax (GST) payable to the Australian Taxation Office

Operating Grants/Subsidies - under AASB 15

Where grant income arises from an agreement which is enforceable and contains sufficiently specific performance obligations, then the revenue is recognised when control of each performance obligation is satisfied.



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Summary of Significant Accounting Policies

Each performance obligation is considered to ensure that the revenue recognition reflects the transfer of control and with grant agreements there may be some performance obligations where control transfers at a point in time and others which have continuous transfer of control over the life of the contract. Where control is transferred over time, generally the input methods being either costs or time incurred are deemed to be the most appropriate method to reflect the transfer of benefit.

Operating Grants/Subsidies - under AASB 1058

Assets arising form grants in scope of AASB1058 (i.e. agreements that are not enforceable or do not have sufficiently specific performance obligations) are recognised at their fair value when the asset is received. These assets are generally cash.

The Association then considers whether there are any related liability or equity items associated with the asset which are recognised in accordance with the relevant accounting standard.

Once the assets and liabilities have been recognised, then income is recognised for any difference between the recorded assets and liability.

Grant income is recognised when expensed in accordance with the termsof the funding agreement. All revenue is stated net of the amount of goods and services tax (GST).

(k) Income tax

No provision for income tax has been raised as the association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

(I) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.



Summary of Significant Accounting Policies

(m) Economic dependence

Meals on Wheels Association of Tasmania Inc. is dependent on both the State and Commonwealth Governments for the majority of its revenue used to operate the business. At the date of this report the Board members have no reason to believe the Government will not continue to support Meals on Wheels Association of Tasmania Inc.

(n) Adoption of new and revised accounting standards

The Association has adopted all standards which became effective for the first time for the period ending 30 June 2021, all required changes in respect of adopting these standards have been made to the reported financial position, performance or cash flow of the Association.

New accounting standards for application in future periods

New accounting standards for application in future periods. The AASB has issued new and amended Accounting Standards and Interpretations that have mandatory application dates for future reporting periods. The Standard AASB 2020-1 Amendments to Australian Accounting Standards Classification of Liabilities as Current or Non-current amends AASB 101 to clarify requirements for the presentation of liabilities in the statement of financial position as current or non-current. This standard applies to annual reporting periods beginning on or after 1 January 2022. The entity has decided against early adoption of this Standards.

(o) Restricted Reserve

Restricted reserves represent amounts not otherwise recorded in the financial statement for which the Association has set aside accumulated surpluses for specific purposes being either internal or external restrictions.



Critical Accounting Estimates and Judgments

The Board members evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Association, however as additional information is known then the actual results may differ from the estimates.

The significant estimates used in preparing the financials are described as per below.

Key estimates - Revenue Recognition

For many of the grant agreements received, the determination of whether the contract includes sufficiently specific performance obligations was a significant judgement involving discussions, review of the grant documents and consideration of the terms and conditions. Grants received by the Association have been accounted for under AASB 1058 based on the terms and conditions and decisions made. If this determination was changed then the revenue recognition pattern would be different from that recognised in this financial report.

Key estimates - Employee Benefits

For the purpose of measurement, the entity expects that most employees will not take their annual leave entitlements within a 12 month period in which they are earned, but this will not have a material impact on the amounts recognised in respect of obligations for employees' leave entitlement.

Key Judgement - Right of use Asset Lease Term

The Association determines the lease term as the non-cancellable period of a lease, this covers option to extend the lease if the Association is reasonably certain to exercise that option and periods covered by an option to terminate the lease if the Association is reasonably certain not to exercise that option. In assessing whether an Association is reasonably certain to exercise an option to extend a lease, or not to exercise an option to terminate a lease, the Association has considered all relevant facts and circumstances that create an economic incentive for the Association.



CASH AND CASH EQUIVALENTS	2024	2023
CASH AT BANK	1,732,820	1,749,046
PETTY CASH	900	900
TOTAL	1,733,720	1,749,946

PLANT AND EQUIPMENT	2024	2023
MOTOR VEHICLES		
AT COST	502,496	688,905
ACCUMULATED DEPRECIATION	(322,478)	(374,719)
TOTAL MOTOR VEHICLES	314,186	180,018
OFFICE EQUIPMENT		
OFFICE EQUIPMENT AT COST	273,758	269,026
ACCUMULATED DEPRECIATION	(165,317)	(150,313)
TOTAL OFFICE EQUIPMENT	108,441	118,713
TOTAL PLANT AND EQUIPMENT	288,459	432,899

The amounts recognised in relation to leases where the Association is a lessee are shown below:

BUILDING LEASES	2024	2023
AT COST	164,230	164,230
ACCUMULATED AMORTISATION	(96,917)	(96,917)
TOTAL	67,313	67,313

TRADE AND OTHER PAYABLES	2024	2023
TRADE PAYABLES	377,927	367,025
GST PAYABLE/(RECEIVABLE)	716	706
ATO INTEGRATED ACCOUNT	(16,561)	(6,693)
	362,082	361,038

EMPLOYEE BENEFITS	2024	2023
CURRENT LIABILITIES		
ANNUAL LEAVE	80,216	80,286
LONG SERVICE LEAVE	113,293	107,010
	193,509	187,296
NON-CURRENT LIABILITIES		
LONG SERVICE LEAVE	25,805	33,828

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Capital Commitments

There are no capital commitments as at 30 June 2024 (2023: Nil).

09

AUDITORS' REMUNERATION	2024	2023
REMUNERATION OF THE AUDITOR OF THE ASSOCIATION, BENTLEYS AUDIT AUSTRALIA, FOR: - AUDITING AND GRANT ACQUITTAL AUDIT AND ASSISTANCE WITH COMPILATION OF THE FINANCIAL STATEMENTS	6,000	5,300

10

Contingent Liabilities and Contingent Assets

The Association has received grant funds with associated agreements whereby unexpected grant funds may be repayable to the funding provider in the future in the event of either cessation of the funded services or upon triggering of a repayment clause in a funding agreement.

There are no other contingent assets or liabilities as at reporting date.

11

Reconciliation of result for the year to cashflows from operating activities



RECONCILIATION OF NET INCOME TO NET CASH PROVIDED BY OPERATING ACTIVITIES:	2024	2023
NET SURPLUS/(DEFICIT) FOR THE YEAR	(64,310)	(471,735)
NON CASH FLOWS EXCLUDED FROM SURPLUS ATTRIBUTABLE TO OPERATING ACTIVITIES		
DEPRECIATION	99,981	144,310
AMORTISATION	88,975	76,287
GAIN/LOSS ON DISPOSAL OF ASSET	(81,114)	(14,477)
LEASE INTEREST	2,952	3,965
CHANGES IN ASSETS AND LIABILITIES		
- (INCREASE)/DECREASE IN TRADE AND OTHER RECEIVABLES	(81,723)	(184,935)
- (INCREASE)/DECREASE IN PREPAYMENTS	(16,212)	(23,696)
- INCREASE/(DECREASE) IN RESERVES	-	-
- INCREASE/(DECREASE) IN TRADE AND OTHER PAYABLES	1,044	61,308
- INCREASE/(DECREASE) IN EMPLOYEE BENEFITS	(1,810)	29,080
- (INCREASE)/DECREASE IN OTHER LIABILITIES	(35,232)	(36,245)
CASHFLOW FROM OPERATIONS	(87,749)	(416,137)

12 Events after the end of the Reporting Period

No matters or circumstances have arisen since the reporting date which significantly affected or may significantly affect the operations of the entity, the results of the operation, or the state of affairs of the entity in future years.

1 2 Association Details

The registered office of the Association is: 103A Grove Road Glenorchy, TAS 7010



Volunteer Recognition



50 - 60 Years

Angela Taylor

Janice Atkins

Beverley Jordan

Ruth How

Judy Ling

Jean (Christine) Paske

Alice (Fay) Ibbott

Phyllis Hartill

Judith Boon

Helen Boskell

40 - 49 Years

Diane (Di) Kelly

Dell Shearing

Margaret Loone

Evonne Williams

Joyce Tuxworth

Gwen Priestley

Colin Jordan

Jeanette Hawes

Beverley Comrie

Ellen Griffiths

Helen Hewitt

Judith Woodcock

Jillian Eastley

Elaine Brooks

Pamela Harvey

30 - 39 Years

Antonietta Di Saia

June McConnell

Christine Coward

Susan Stingle

Maureen D'Abate

Jantze Fahey

Gina Crosswell

Christine Hingston

Lindsay Haberle

Robert Wise

Janice Richardson

Joan Field

Lynette Zielinski

Kaye Cohen

20 - 29 Years

Vivienne House

Patricia (Trish) Nibbs

DeniseGleeson

Roslyn Scott

Margaret Stanton

Peter Cohen

Janette Tuxworth

Deborah (Debbie) Carpenter

Michelle Elkhair

Janice Lacey

Leonie Smedley

Volunteer Recognition



20 - 29 Years

Dorotea Hinrichsen

Joan Barnes

Carol Frisby

George (Robin) Frisby

Mary Richardson

Sally Felmingham

Pamela Carew

Anne Mackay-Smith

Janice Reeves

Graham Hart

David Masters

Elizabeth Bela

Patricia Joyce

Julie Grey

Lorna Chettle

Franklin Chettle

Trijntje Van Dijke

Leanne Dann

Maralyn Walker

Cheryl Gard

Lynette (Helen) Robertson

Brian Walker

15 - 19 Years

Aileen Donoghue

Brian Vince

Robyn Glen

15 - 19 Years

Helen Vince

Bernadette Peck

Heather Davidson

Theresa Moore

Mavis Goss

Trudy House

Neil Goss

Garry Richardson

Marilyn Peart

Anne Lee

Colleen Willis

Wendy Harvey

Stephen Blazely

Judith-Ann Fry

Gerard Blizzard

Jeanette Bray

Geoffrey Mountney

Pamela Midson

Marjorie Self

Jennifer Wallis

Peter Pownall

Marilyn Tretow-Loof

Deane Edward Blunt

Vernon Tuckett

Izumi Carmichael

Alison Porteus

Lorraine Charles

Volunteer Recognition



15 - 19 Years

Ann-Maree Blunt

Marlene Stubbs

Pamela Bretz

Pamela Reading

Anne-Therese McMullin

Sharyn Fellows

Geoffrey Keegan

Susanne Keegan

Ila (Kaye) Reeve

Sheree Willcox

Elizabeth Gaskell

Christine Beswick

Cheryl Walsh

Noel Wilson

Anne Wilson

10 - 14 Years

Avis Colgrave

June Penney

Helen Bealey

Carol Bramich

Lesley Burns

David Weeks

Jill Weeks

Donald Loone

Kathleen McMahon

Peter Oldham

10 - 14 Years

Paul Walsh

Brian Richardson

Judith McElwee

Margaret Elmer

Sally Perry

Tony Purdon

Helen Keeling

Christine Tedford

Harold Coldhill

Gwennyth Bryan

Anthony Lockett

Terence Shearing

Diane Polglase

RuthStuart

Kerrie-anne Goudsouzian

Lorelle Cairns

Keith Simmonds

Valmai Spencer

Carey Clayton-Frier

Lynette Johnson

Prudence Febey

Yejing Wang

Ruth Poke

Dhreen Sheppard-Keam

ACKNOWLEDGEMENTS

Thank you also to our corporate sponsors,
Ricoh Business Centre Hobart, Urban Energy
Electrical Contractors, Seafood and Maritime
Training, Titane Windows & Doors, JV Drysdale
Engineering Pty Ltd, Headlam Howlett Excavations
and Mobility 4.

All whose invaluable support sustains our mission.

Meals on Wheels would like to also acknowledge and thank the organisations and individuals who have kindly offered donations, bequests and support during the year including:

CHSP & HACC funding
Community Underwriting
Brian Mitchell MP for Lyons
Gavin Pearce MP for Braddon
Australian Nursing & Midwifery Federation Tasmania
Our Meals on Wheels clients
Our Meals on Wheels volunteers

We thank you for your continued support in our efforts to provide Meals on Wheels.

Contact

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support@mowtas.org.au
1800 696 325

ABN: 38 422 135 443 Association Number: 00122C